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Patient Care + Research + Clinical Trials

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Loop App Migration for iPhone change/upgrade: Omnipod Version

These notes courtesy of Dr. Jon Friesen, BCDiabetes client and Looper

Pre-Migration Checklist: These are the needed components to make this transfer run smoothly.

1. Current iPhone and back-up capability (iCloud used in this case).
2. New iPhone (charged and ready to go).
3. Dexcom: Sensor Number (save this 4 digit number whenever you initiate a new sensor), transmitter number (Dexcom>Settings>Transmitter). Your current running sensor and transmitter can migrate over, you DO NOT have to use a new sensor or transmitter. A back-up sensor and transmitter are recommended.
4. Omnipod: you can use your current running pod, you DO NOT have to use a new pod. A back-up pod is recommended.
5. Loop App: Write down or screen shot your Loop Settings. Loop App>Settings. The Configuration is the most important component here, so ensure that you open and record each menu under this heading. Although this process should actively migrate all of these settings over, having a hard copy as back-up is always a wise idea.
6. Nightscout: Your URL and API as given to you by bcDiabetes.

Migration Process:

A. Current iPhone:
1. Back up your current device to Apple (iCloud backup).
2. Go to the Bluetooth settings on your current device and remove/forget the Dexcom device and disconnect from your RileyLink or equivalent.
3. Close your Loop App on your current phone.
4. Power off your current phone.

B. New iPhone:
5. Turn on your new iPhone and initiate the set-up process by following the Apple prompts. When given the option to restore this phone from the iCloud, restore the version corresponding to the iPhone you just backed up.
6. After the back up is complete on your new device, go to settings and do any iOS updates. Settings>General>Software Update.
7. Delete the Loop App off your new iPhone.
8. Go to the TestFlight App and open it up to restore the Loop App. TestFlight>Loop_BCD>Install.
9. Open the Loop App and follow the prompts for set-up. When asked about linking to the Apple Health App, allow this or your Loop App will not work.
10. Go to the setting on your Loop App and confirm the migration of your Configuration settings.

11. Turn your RileyLink/equivalent link on and go to your new iPhone's blue tooth settings to connect.
12. Go back to the Loop App>Setting>Pump>Devices and confirm that the RileyLink is toggled on and reading. Your Pod should be working now and its data will also be available in the Loop App>Pump window.
13. Exit Loop App and delete your Dexcom App and Dexcom Clarity Apps from your phone.
14. Go to the App store on your new iPhone and reinstall both the Dexcom and Dexcom Clarity Apps.
15. Go to the Dexcom App and follow the prompts to set-up your current sensor/transmitter. Put the codes in as requested. It may take 30 minutes to re-establish this connection between the app and the sensor..
16. After the Dexcom connection is complete, go back into the Loop App>Settings>Continuous Glucose Monitor and see if the current Dexcom info has migrated. You can always go to the bottom of this window and Delete CGM if necessary. The data can then be re-entered regarding your Dexcom G6 CGM under the Continuous Glucose Monitor window.
17. Go back to the Loop App and give it a few minutes to register the CGM glucose in the top left corner. When the glucose is reading, refresh the Loop and confirm that you now have a green circle ie you're back to Looping!
18. Go to the Dexcom Clarity App and sign in. Follow the prompts to set this up.
19. Open Loop App>Settings>Services>Nightscout and paste in your bcDiabetes URL and API data.
20. You should be good to go!